Establishment of the Kanadevia Group Quality Policy

As a guiding principle for day-to-day decision-making and actions, the Quality Policy is actively utilized.

The Kanadevia Group has newly established a Quality Policy that sets forth its values, commitment, and criteria for quality.

Our products and services are an essential part of social infrastructure that supports people's daily lives and economic activities.
If their functionality is compromised, the impact on society could be immeasurable.
Quality is a critical factor that influences society's trust and forms the foundation of the value we provide.
With the responsibility of being a company that supports society, we pursue quality as the cornerstone of trust.

1. Ensuring Quality from the Customer's Perspective：
   We earn customer trust by placing the highest priority on safety and compliance and by delivering quality based on sound technical judgment.
2. Advancing Quality to Support the Future：
   We position quality as the foundation that enables us to take on new challenges and contributes to realizing a future that is safe and valuable for society.
3. Company-wide Commitment to Quality：
   All employees take pride in quality and are committed to enhancing it across all aspects of their responsibilities.

Under this Quality Policy, we establish and operate an appropriate Quality Management System and pursue continual improvement.

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Driving Quality Policy Engagement Across the Organization

Town hall meeting held to promote understanding and adoption of the newly established quality policy

Date: September 1, 2026 Venue: Head office & Online (archived streaming available afterward)

Speakers: President and General Manager of Quality Assurance Division

Participants: Approx. 80 onsite and 1,130 online (including archive viewers)

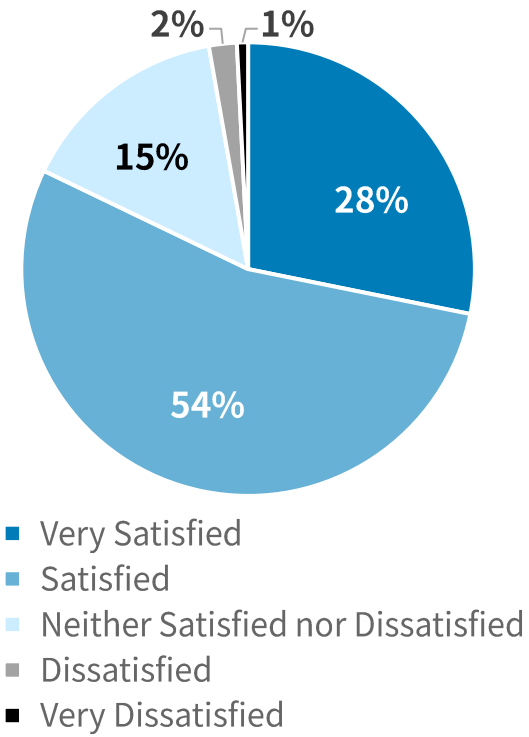
Survey Results

Satisfied

- Gained a better understanding of management's perspective on quality, which will be highly beneficial in my future work.
- The town hall provided a valuable opportunity to reflect on the fundamental question, "What is quality?"
- Hearing management's views firsthand reinforced the importance of quality and ownership.
- Management clearly articulated its commitment to quality, providing a clearer sense of direction.
- Some concerns I had about quality were partially addressed.
- There still seems to be a gap between management's and frontline employees' perspectives.
- The discussion focused heavily on lessons learned from the past. I would also have liked to hear more about future aspirations and commitments.

Dissatisfied

- The explanation was somewhat abstract.







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